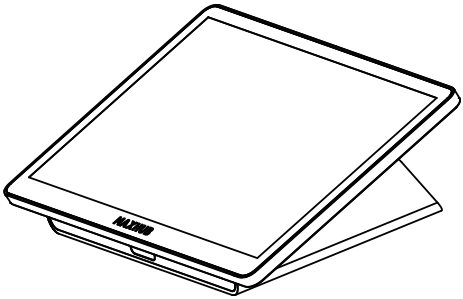
Release Note

Version	Modification	Date
V1.0	首个版本	2025/11/26

MAXHUB Touch Console



Quick Start Guide

V1.0

MAXHUB

Table of Contents

I. Package Contents 02

II. Product Introduction 03

III. Installation 04

IV. Wiring Diagram 07

Thank you for choosing **MAXHUB** product.
To ensure that you are able to fully utilize the capabilities of the product, we ask that you please read this quick start guide carefully and thoroughly before using the device. Should you have any questions or require assistance, please do not hesitate to contact our technical support team for guidance.

Safety Information

- **Be Careful of Electric Shock or Fire**

(1) This device is not waterproof, please keep it dry; if water is immersed in this product, please shut down immediately and contact the customer service center according to the prompt provided by the customer service center before using it again.
(2) Never place this device and accessories near the burning flames or other heat sources, including direct sunlight.
(3) This device should be turned off and unplugged before lightting storms.

- **Be Careful of Short Circuit or Catching Fire**

(1) Before connecting this device to an electrical outlet, please make sure that the power supply voltage matches the voltage value printed on the back or bottom of the product. Never connect the product to an electrical outlet when the voltage is different.

- **Take Care Not to Injure or Damage this Device.**

(1) Never place this device or any objects on a power cord or other electronic devices.
(2) If this product is transported at a temperature below 5°C, please unpack the product and wait until the temperature reaches room temperature before connecting it to a power outlet.
(3) This product comes with sharp objects, please handle it carefully so as to avoid injury to the user or scratching the appearance of the product or damaging the internal parts of the product.

- **Be Careful of Overheat**

(1) Never install this device in an enclosed space. Always leave at least 4 inches space around the product for ventilation.

Care For the Product

(1) Clean this device only with a piece of microfiber cleaning cloth.

Care For the Environment

(1) This device applies recyclable high-performance materials and components. Never dispose of this product with other household wastes. Please understand the local regulations on the sorting collection of electronic products.
(2) Proper disposal of these products helps to avoid potential negative effects on the environment and human body health.

Maintenance & Servicing

(1) Please contact professional service personnel for all repair services.
(2) Please do not insert any sharp object into the inside of the device.
(3) Please do not drop or hit the device to avoid damaging it.

Regulatory Notice

Regulatory and certification information can be found in the provided **Regulatory Notices** document or at the official website: https://www.maxhub.com/en/support/?#trigger-download-center.

Technical Support

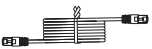
Please visit the official website: www.maxhub.com for more information about the product documents, software, firmware upgrade, FAQs, etc. Should you have any questions or concerns, please do not hesitate to contact our technical support team for help.

Hereby, Guangzhou Shirui Electronics Co., Ltd. declares that the this product is compliant with the essential requirements. The complete Declaration of Conformity may be requested through the following postal address: MAXHUB EUROPE B.V. BEURSPLEIN 37, 3011AA ROTTERDAM, NETHERLANDS.

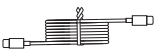
I. Package Contents



Touch Console



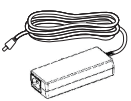
Ethernet Cable ×1
(7.5 m / 24.61 ft)



Type-C Cable*
(1.8 m / 5.91 ft)



Phillips Screwdriver



Power Adapter ×1
(1.5 m / 4.92 ft)

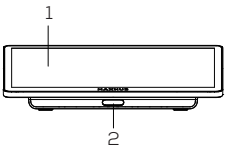


Power Cord ×3
(1.5 m / 4.92 ft)

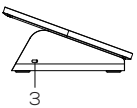
NOTE

1. Type-C cable standard: USB 3.1 with E-Marker chip.
2. The power cord may vary in different regions, please refer to the actual product.

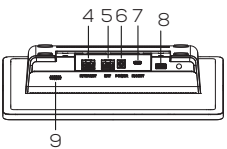
II. Product Introduction



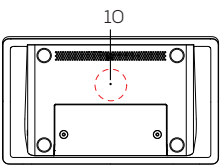
Front



Left



Back



Bottom

No.	Item	Description
1	Touch Screen	For display and touch control.
2	Motion Sensor	PIR sensor for automatic wake-up.
3	Kensington Lock Hole	To secure the device with a Kensington lock.
4	RJ45 Port (INTERNET)	To connect to the display.
5	RJ45 Port (EXT)	Reserved for connecting to third-party accessories.
6	DC In Port (POWER)	For power supply.
7	USB-C Port	For PD charging (requires DC Power to be plugged in).
8	USB-A Port (2.0)	Connect the USB drive and export the logs.
9	Ultrasound Speaker	For transmitting ultrasound signals.
10	Reset hole	Reset the whole system.

III. Installation

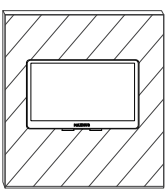
* Wall mounting accessories and screws must be purchased separately.

For the installation of Touch Console, you have two options:

Option A: Place on a Flat Surface.

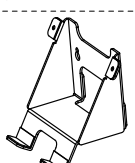


Option B: Mount on a Wall.



Please follow the steps below for wall mounting of the Touch Console:

Before wall mounting, please prepare the optional wall-mounting accessories and screws first (purchase separately), as shown below:



Wall-mounted bracket ×1
(TCP30WM)



Wall-mounted panel ×1



d×4
Wall anchor
(6×32)

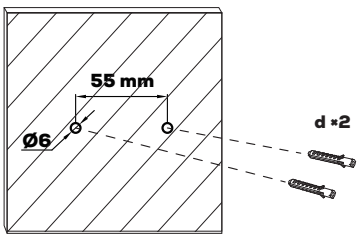


e×4
Wall screw
(KA3×30)

f×4
M2.5×10 Screw

❶

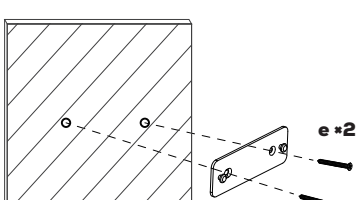
Drill two punching holes based on the wall-mounted panel and insert 2 pieces of wall anchor **d**.



Recommended drilling hole size:
Hole diameter: 6 mm
Hole depth: 32 mm
Hole center distance: 55 mm

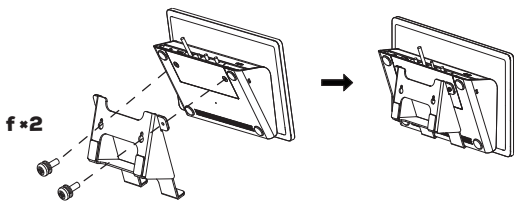
❷

Secure the wall-mounted panel to the hole with two pieces of wall screw **e**.



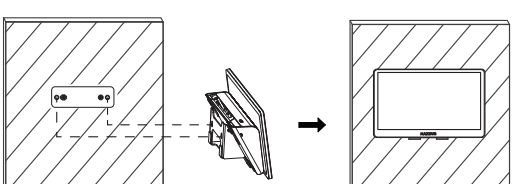
❸

Loosen 2 screws on the back of the touch console, and secure the bracket TCP30WM to the console by tighting 2 pieces of wing thumb screw **f**.



❹

Attach the touch console to the 2 keyhole slots on the wall-mounted panel securely.



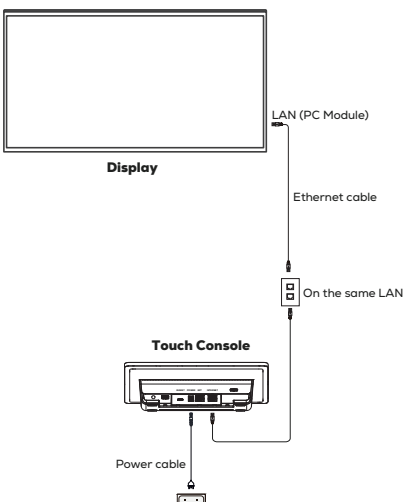
NOTE

This method of wall mounting installation is applicable to walls such as concrete or brick.

IV. Wiring Diagram

LAN Pairing

Make sure that the Touch Console and the display are on the same LAN.



* The function of LAN screen sharing will be supported in future versions.

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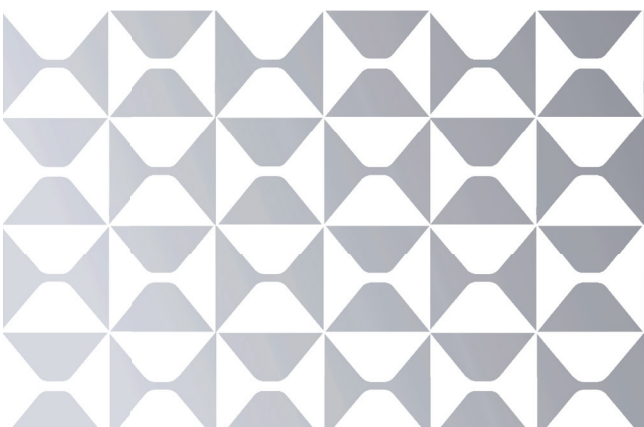

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